

Vaccinating a nation: Ten human factors and ergonomics principles

The ten principles below represent an accessible way for including systems thinking in national vaccination programmes

IDENTIFY



1. Understand people's needs and capabilities.



2. Consider tools and equipment.



3. Assess the physical environment.



4. Describe the tasks people do.



5. Evaluate potential vulnerabilities.

IMPROVE



6. Re-design physical spaces, tools and tasks to enhance performance and reduce risk



7. Develop usable work instructions.



8. Design and deliver suitable training.

CLICK on the relevant icon above for more information

ADAPT



9. Monitor work-as-done and adapt to achieve sustainable change.



10. Record and learn from incidents.

Full guidance

For a more in-depth understanding, download and read the free guidance document or visit the website.
covid19.ergonomics.org.uk

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